



## GAS SERVICE LTD

Your boiler is in safe hands

Gas Service Limited  
13 Stantunnel Close  
Highfield  
Horsham  
West Sussex  
RH11 9TH  
07777 777 777  
[gas@willeveld.co.uk](mailto:gas@willeveld.co.uk)

Ms Alison Jones  
Joans Mead  
Lonesome Lane  
Righthurst  
West Sussex  
PO28 6OP

Client reference: 5

11/09/2021

Dear Alison

According to our records your Silver level boiler service is due to be carried out at Joans Mead, Lonesome Lane, Righthurst, West Sussex, PO28 6OP during November and we are now making appointments for this period.

To ensure that your service contract remains in force please contact us by phone or e-mail to arrange for the service to be performed. Our current pricing and terms and conditions are shown on the attached page.

The correct payment should be made by bank transfer to Sort Code **11-22-33** A/C no. **21423285** Account name **Gas Service Limited**. Please use reference **5Jones**. Alternatively, please pay our engineer on his arrival by cheque (payable to **Gas Service Limited**) or cash.

I look forward to hearing from you soon to arrange your service.

Yours sincerely

Mike Mile  
Gas Service Limited



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### SERVICE CONTRACT PRICES

\*Bank transfer preferred to Sort Code **11-22-33** A/C no. **21423285** Account name **Gas Service Limited**. Please use reference **5Jones**

Cheques payable to **Gas Service Limited**

Service Level	Cost
Platinum	£250
Gold	£200
Silver	£150
Landlords Certificate	£75

### SERVICE CONTRACT TERMS & CONDITIONS

#### Definitions:

**Boiler & Controls Service Inspections:** The central heating boiler or warm air unit together with the pump, time and temperature controls (excluding cylinder thermostat, room thermostat and thermostatic radiator valves) are looked at and tested on the service.

**Safety Check:** At the same time as the annual service our engineer will check the safe operation of the gas appliance(s) serviced.

**Annual Service Visit:** On the annual service, our engineer will inspect the central heating appliance(s) or specified appliance(s) only and not the connected system, cleaning and adjusting them as necessary.

**Call outs:** Your service cover includes three call outs per annum. All following call out types will be chargeable and are not covered: No fault found, misuse and abuse.

**Parts Excluded:** All parts for repair or needed after a service are excluded from any service cover.

**Access:** Our engineer must have full access to the appliance(s) and we are not responsible for any damage to obstacles around the unit or in the way of us completing the servicing or call outs/repairs.

Etc...